

## Customer Profile: University of Texas at Dallas



Founded in 1969, the University of Texas at Dallas ("UTD") has grown to become one of the nation's top research universities. The campus enrolls nearly 32,000 students across 146 academic programs.

Steven McDonald is the Director of Fire & Life Safety at UTD. His team oversees a wide array of safety assets, inspections, permitting and incident investigations across multiple campus locations in Texas and Washington DC.

In September of 2020, UTD became one of the first institutions to implement CampusOptics Fire & Life Safety solution. Steven and his team implemented quickly and started using CampusOptics for building inspections just a few months later. *"One of the things I always share with other institutions is how user friendly and configurable CampusOptics is compared to other solutions. We were able to incorporate code references for both NFPA 101 and IFC to meet both State of Texas and University of Texas requirements,"* stated Steven.

Today, UTD uses CampusOptics for building inspections, plan reviews, investigations, asset management and drills, along with permitting for hot work and special events. *"We have logged nearly 1500 safety issues in CampusOptics, while conducting*

*inspections, and can filter by building, date, code reference, or remediation status. We are also exploring the use of CampusOptics new Work Order API to streamline the remediation of safety issues that may involve our facilities team,"* explained Steven.

He continued, *"the mobile app has also been a game changer for us. It allows my team to complete inspections, log issues, add pictures, track permit requests, complete incident investigations and view safety asset details from anywhere. We can also access building details, floor plans, prior inspections and open safety issues. We appreciate the offline capabilities, which allow us to work in areas with limited Wi-Fi and cellular access."*

*"We also recently started leveraging CampusOptics to share building pre-plan documentation with first responders. Pre-plans can be forwarded as PDFs or online via a QR code that can be placed inside of a Knox Box or fire panel for quick access in the event of an emergency,"* said Steven.

*The best part of CampusOptics is the wonderful customer support experience! We receive a response within 30 minutes. The combination of cutting-edge technology and an amazing customer experience blows away any other system I have used in my career!"* concluded Steven.

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**Steven McDonald**  
Director, Fire & Life Safety

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