

Customer Profile: University of Memphis



THE UNIVERSITY OF
MEMPHIS.

Founded in 1912, the University of Memphis is home to more than 21,000 students. The institution's 9-person EH&S team oversees safety and compliance activities for 259 buildings and 8 sites across the State of Tennessee.

Bobby Clark, the Director of EH&S at the University of Memphis indicated that, *"prior to CampusOptics, we had several different software platforms in EH&S, which were antiquated. We were looking for a more comprehensive and modern solution."*

The EH&S office at the University of Memphis selected CampusOptics in September of 2022, after a 3-month evaluation. *"We reviewed many different solutions and found CampusOptics offered the right combination of a user-friendly experience and flexibility to accommodate the wide range of activities EH&S is required to support," Bobby states.*

The University of Memphis went live with CampusOptics in January of 2023, after a 3-month implementation process. *"Implementation of any solution is only as good as the data you put in (GIGO principle), however, CampusOptics has made the*

process as easy as possible by doing the heavy lifting and importing our existing data," Bobby continues.

In Q1 of 2023, the University of Memphis completed over 10,000 inspections using CampusOptics including extinguishers, exit signs, emergency lights, fume hoods, eye wash stations, indoor air quality, industrial hygiene, hazardous waste areas, and labs. *"The mobile app is great! It is easy to use, very intuitive, and makes our jobs go so much faster," states Bobby.*

"The filtering feature is also very useful. It makes it much easier to find exactly what I am looking for in terms of inspections, chemical records, assets, areas, etc. It is also very easy to track metrics in CampusOptics than with our prior solution. With a few key strokes, I can see what my staff are doing month-to-month" Bobby continues.

"We launched CampusOptics with our EH&S office initially, so we could gain a better understanding of the system before rolling it out to additional users, however, other departments are already seeing areas where the system could potentially be useful. We feel we are really only scratching the surface of the capability of CampusOptics on campus," Bobby concludes.

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Bobby Clark
Director of EH&S