

## Customer Profile: Texas Woman's University



Texas Woman's University ("TWU") is the largest university principally for women in the United States. TWU's main campus, located in Denton, TX was founded in 1901 and has over 16,000 students.

Drew Townsend is the Director of Environmental Health and Safety at TWU. *"Before CampusOptics, our EH&S data was being managed across a variety of software systems, share drives and spreadsheets. Our goal was to consolidate everything down into one modern platform, to amplify our efforts and efficiency,"* said Drew.

Drew's team kicked off implementation in September of 2022 and started using CampusOptics for inspections within the first month. *"The implementation process was very straightforward. We were able to hand off spreadsheets from a variety of systems, and CampusOptics was able to apply them with minimal input from our team. CampusOptics was also able to provide us with template inspections, permits and incident forms from other institutions, that we could easily modify to fit our needs,"* stated Drew.

Over the past year, TWU has incorporated the vast majority of their EH&S functions into CampusOptics and utilizes the system for chemical inventory, hazardous waste management, inspections, safety

assets, permitting, incidents and drills, along with occupational and environmental programs.

*"Having all of our EH&S data available in one mobile-accessible solution has helped us become more responsive and efficient. Over the past few months, we have had visits from a City Inspector, the State Fire Marshal, and the Texas Commission on Environmental Quality and were able to provide on-the-spot responses to their questions regarding inspection history, chemical inventory and hazardous waste streams using the mobile app,"* stated Drew.

*"CampusOptics frequently releases new functionality, allowing us to further leverage our EH&S data in creative new ways. The most recent example is CampusOptics Pre-Plans. By scanning a system generated QR code that we placed in our Knox boxes, first responders can quickly access building details, floor plans, safety asset locations, chemical inventory, and SDS's for a particular building. Our local fire department is very excited about this capability and has already incorporated pre-plans into their training exercises,"* continued Drew.

*"Our experience with CampusOptics has been great and we look forward to continuing to implement new aspects of the system to enhance safety and compliance at TWU!"* Drew concludes.

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**Drew Townsend**  
Director, EH&S